

Subject: Bulk oil remounting kit

Date: Oct 22, 2024

Region: U.S.

Model Affected: LVE 304 (LOV series 300 four vat units only)

Issue

In certain installations, the bulk oil (RTI) connections at the rear of LVE-304 fryers built before LC2410145 may interfere with power cord connections (see image at right). This prevents the fryer from pushing back against the wall and allows 2-3 inches of the fryer to stick out past the front of the hood enclosure.

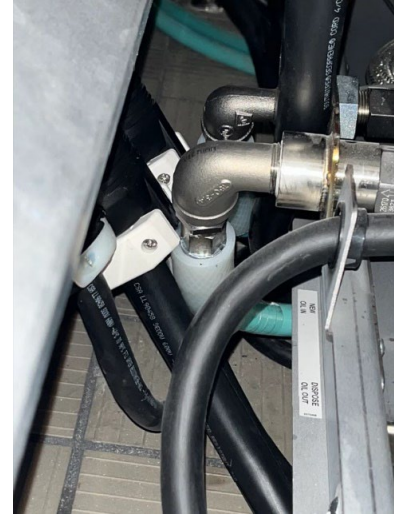
Resolution

To resolve this issue, kit **140938** is now available which repositions the bulk oil (RTI) connections to avoid power cords at the rear of the fryer. Instructions are included with this kit and available on service.hennypennyhelp.com: [Bulk Oil Retrofit Move](#)

Action for distributors and service providers

When starting up any LVE 304 (four vat fryers) built before LC2410145, **ensure you have kit 140938 on hand ready to install at start up.** In the event this kit is needed, file a warranty claim for the kit and your labor (up to 1 hr.) to install. Since this should be done at start up, travel time will not be accepted as part of this warranty claim.

IMPORTANT: Kit 140938 should only be installed if there is interference between the power cords and the bulk oil connections, which prevents the fryer from being pushed back, all the way under the hood.



Questions

For further information, please contact Technical Services using one of the following options:

- **Email:** technicalservices@hennypenny.com
- **Phone:** U.S. and Canada: +1-800-417-8405 - Global: +1-937-456-8405
- **Text:** +1-937-456-8405
- **Live chat** via the Henny Penny website, extranet, or customer support website.

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